

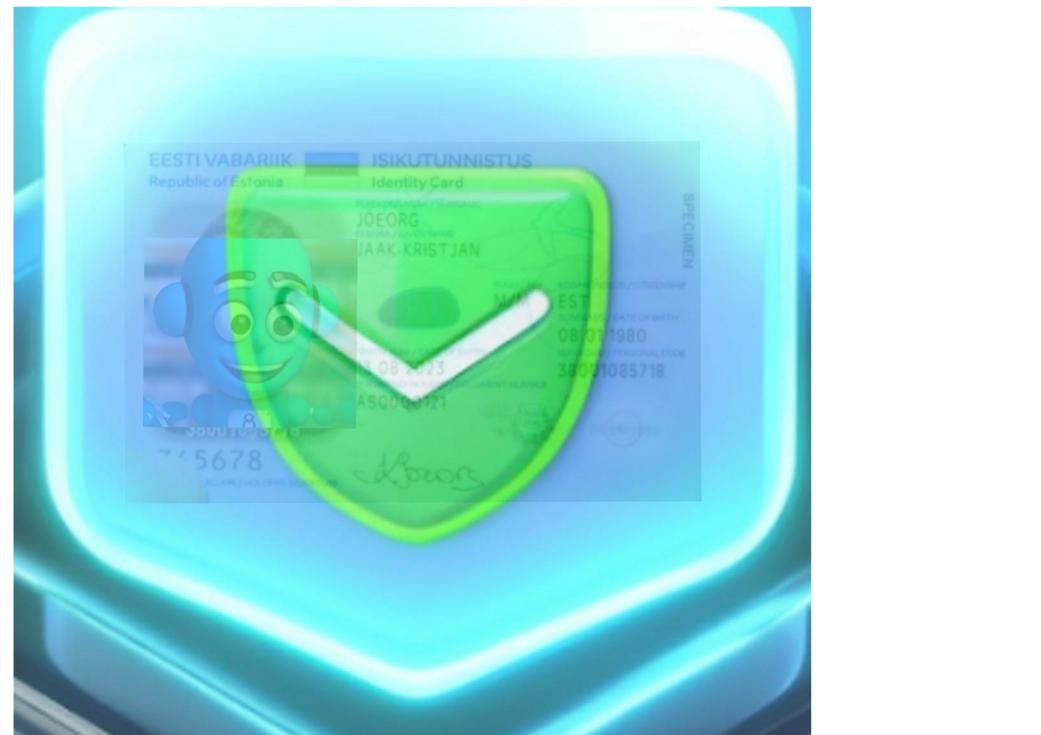
Centre of Registers and Information Systems

# **Estonian e-Business Register** \*Modern registries and sustainability

Kersti Rätsep EBRA 2023



• Strong electronic identity







Strong electronic identity

### Digital signature helps every Estonian citizen save 5 working days per year.





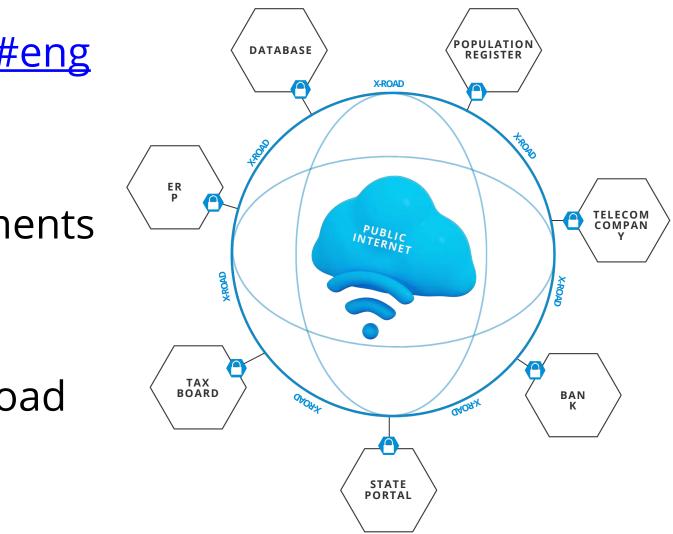


- Strong electronic identity
- Government data exchange platform X-Road





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  - <u>https://www.x-tee.ee/factsheets/EE/#eng</u>
  - Nordic Institute for Interoperability Solutions (NIIS)
  - 21 ecosystems deployed by governments or other organisations
  - 250M end users worldwide
  - 134 countries represented in the x-road community



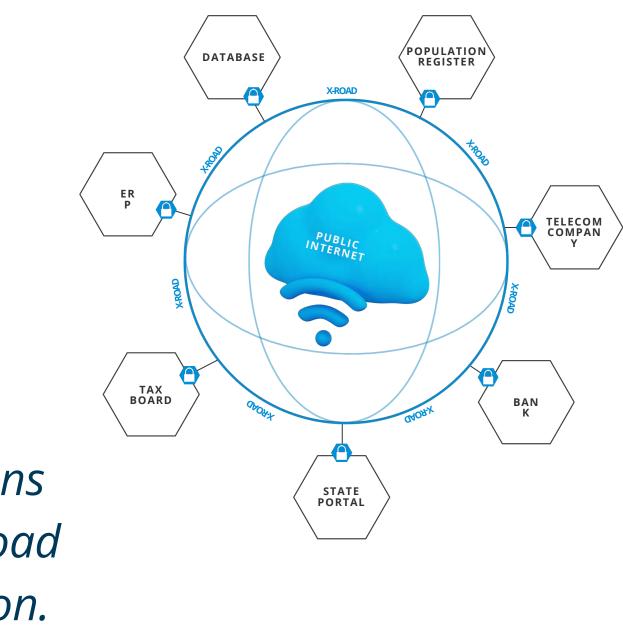


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1800+ years working time saved by the X-Road

2,7B+ queries annually

Nordic Institute for Interoperability Solutions (NIIS) has set a long-term goal to make X-Road the most sustainable data exchange solution.





- Strong electronic identity
- Government data exchange platform X-Road
- Once Only principle
- Digital-minded political leadership

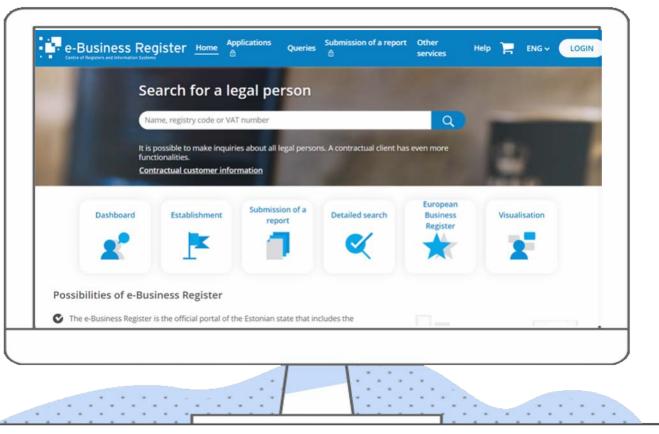
Green digital government: The aim of the green IT initiative is to reduce the negative impact of technologies by designing, producing, using and later processing technologies in an environmentally friendly manner.



## **Business register of Estonia**

- Under the Tartu County Court
- 349 000 legal entities
- Fully digital register: businessregister.ee
- All legal types in one system
- Open data (via portal, APIs, bulk download)



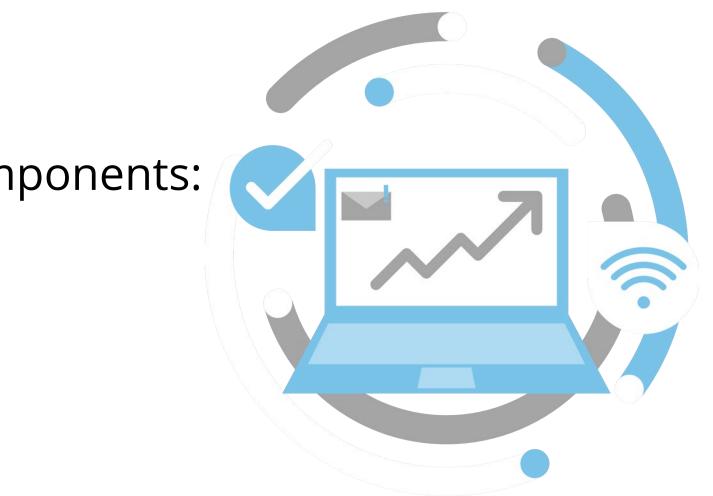




## **Business register of Estonia**

- All applications and annual accounts received electronically (structured forms)
- Registrars are assistant judges working remotely
- No counter service
- No paper archives
- Avoiding legacy
- Using and developing re-usable components:
  - Document Delivery Portal
  - Autentification and signing
  - Virtual Assistant Bürokratt
  - Feedback









- Looking for ways to achieve bigger wins with smaller effort
- Trying to create systems that are easy to use and simplify the process despite law requirements that might add bureaucracy
- Focus on smart and user-friendly solutions
- Design thinking process





# "Sustainable development is the development that meets the needs of the present without compromising the ability of future generations to meet their own needs."

### **Gro Harlem Brundtland**







# Seeing solutions instead of problems!

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