# **KEY DISCOVERIES**

# *Based on data from E-Services Power Bi 2018- 2021*

## Background

The survey on the use of E-services was open to all business registers globally, and it was conducted in the period October – November 2022. We received 88 responses from registry jurisdictions in the Americas, Europe, Africa, Asia and Oceania.

The survey covered electronic filing, filer identification methods, the use of e-service solutions for various types of registry services, and emerging technologies.

## Key findings

* The vast majority of responding jurisdictions accept electronic applications for entity formation.
* The majority of the responding jurisdictions receive most of the incorporation filings in electronic format. The jurisdictions where XBRL filings are predominant are all in the U.S, and there are a number of jurisdictions, mostly in Europe and South America, that still receive most of the incorporation filings in paper form.
* A smaller share of changes than of incorporations are being filed in electronic form.
* Usernames and passwords are the most prevalent method for filer identification, although there are some notable regional differences.
* About 60% of the responding jurisdictions have indicated that they are either adopting or planning to adopt additional identifications solutions, most notably digital identity.
* About 40% of the respondents are able to issue an incorporation certificate electronically, i.e. run an end-to-end electronic incorporation procedure.
* Still very few of the responding jurisdictions mandate electronic submission of information to the register.
* Nearly 40% of the responding jurisdictions have indicated that they are either developing, using or planning to use new digital solutions and services based on the use of disruptive technologies, such as blockchain and artificial intelligence.