

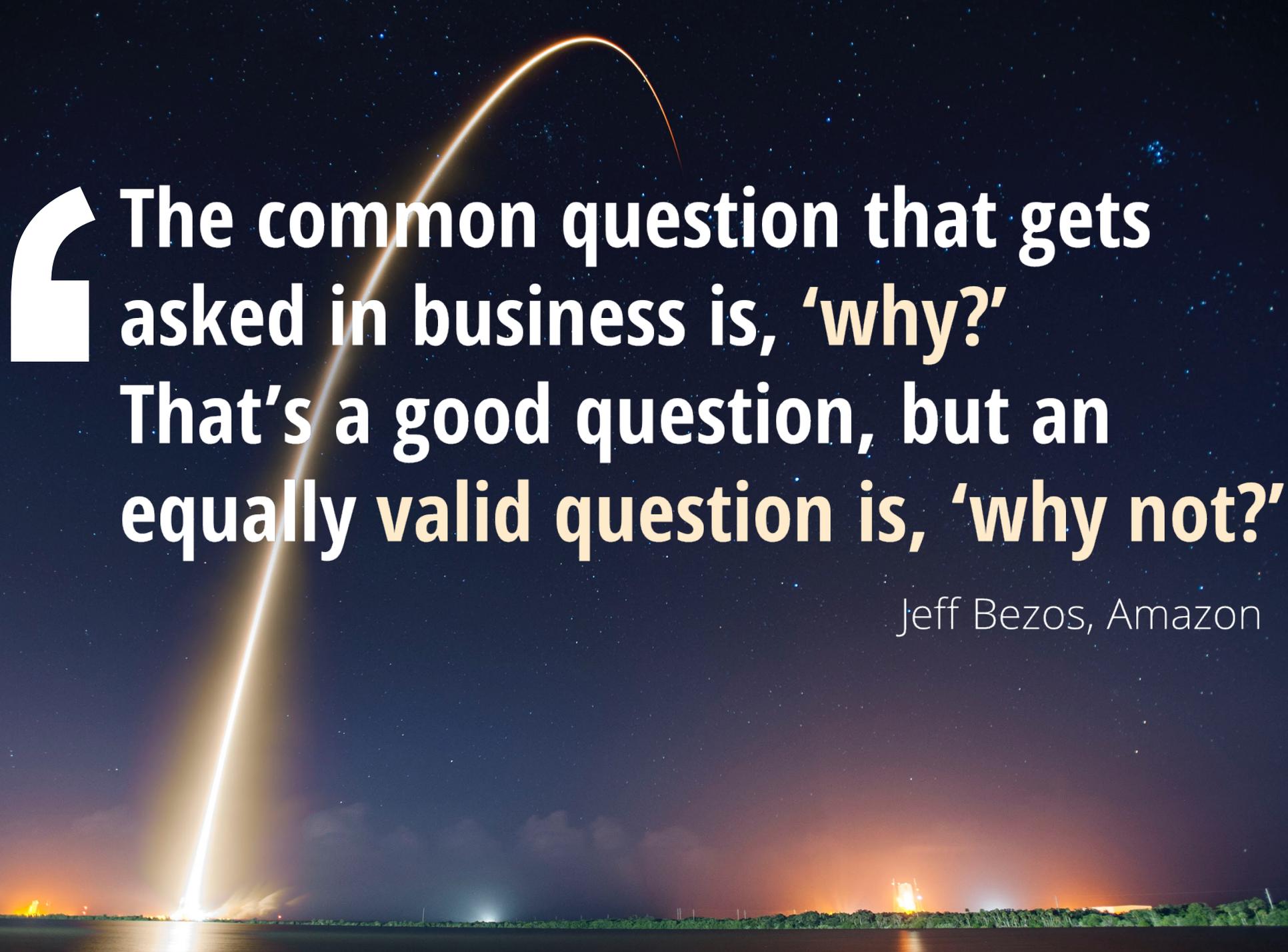
transformation

Ann Lewis

Director of Customer Delivery



Companies House

A night sky with a bright orange arc and a white beam of light. The background is a dark blue night sky filled with stars. A bright orange arc curves across the upper half of the image. A white beam of light descends from the left side, meeting the orange arc. The bottom of the image shows a dark horizon with some lights and a body of water.

“ The common question that gets asked in business is, ‘why?’ That’s a good question, but an equally valid question is, ‘why not?’ ”

Jeff Bezos, Amazon

SESSION OUTLINE



COMPANIES HOUSE

- 🌐 Incorporate and dissolve limited companies;
- 🌐 Examine and store information delivered under the Companies Act and
- 🌐 Make information available to the public.



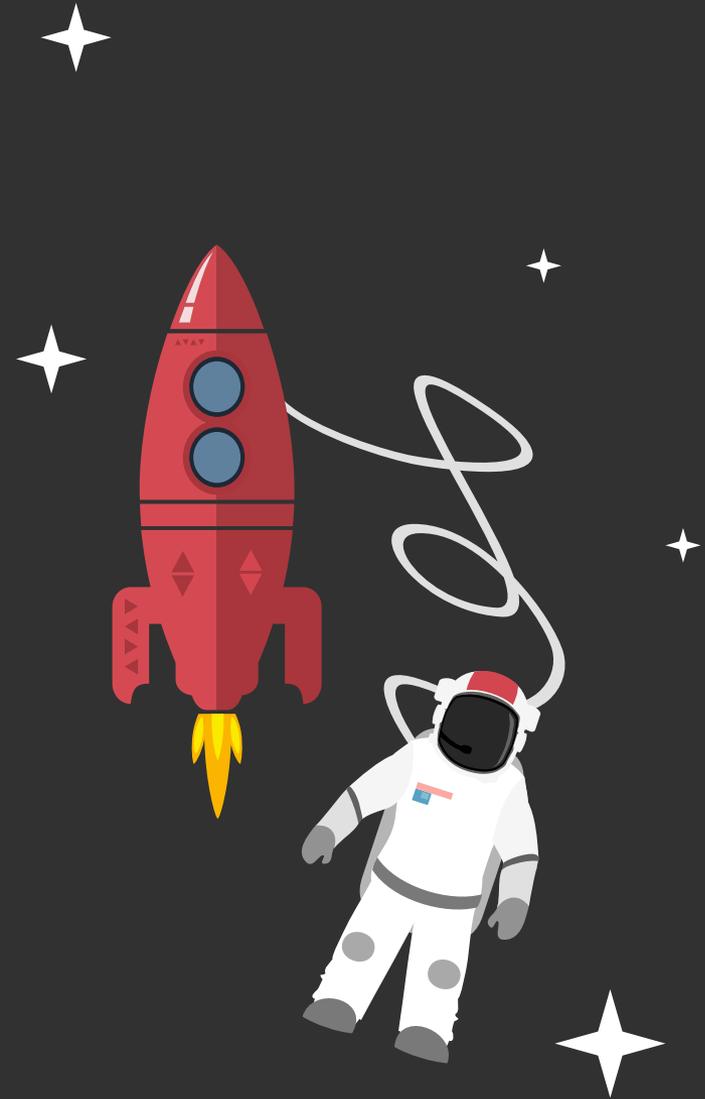
STRATEGIC GOALS



- Our internal and external **customers** benefit from seamless digital services;
- Our **data** is both easily accessible and trusted and
- Our **culture** enables our people to be curious, never accepting second best.

CRITICAL SUCCESS FACTORS

- ① Our digital services are **intuitive** and easy to use;
- ① Our data is **accurate** and highly regarded;
- ① Our people have **rewarding** roles;
- ① Our workplace has a high **performing** culture;
- ① Our leaders are **inspirational** through change and
- ① Our organisation achieves financial **sustainability** through a reduced cost base.



BRILLIANT PEOPLE

using...

BRILLIANT systems

to deliver...

BRILLIANT services

VISION



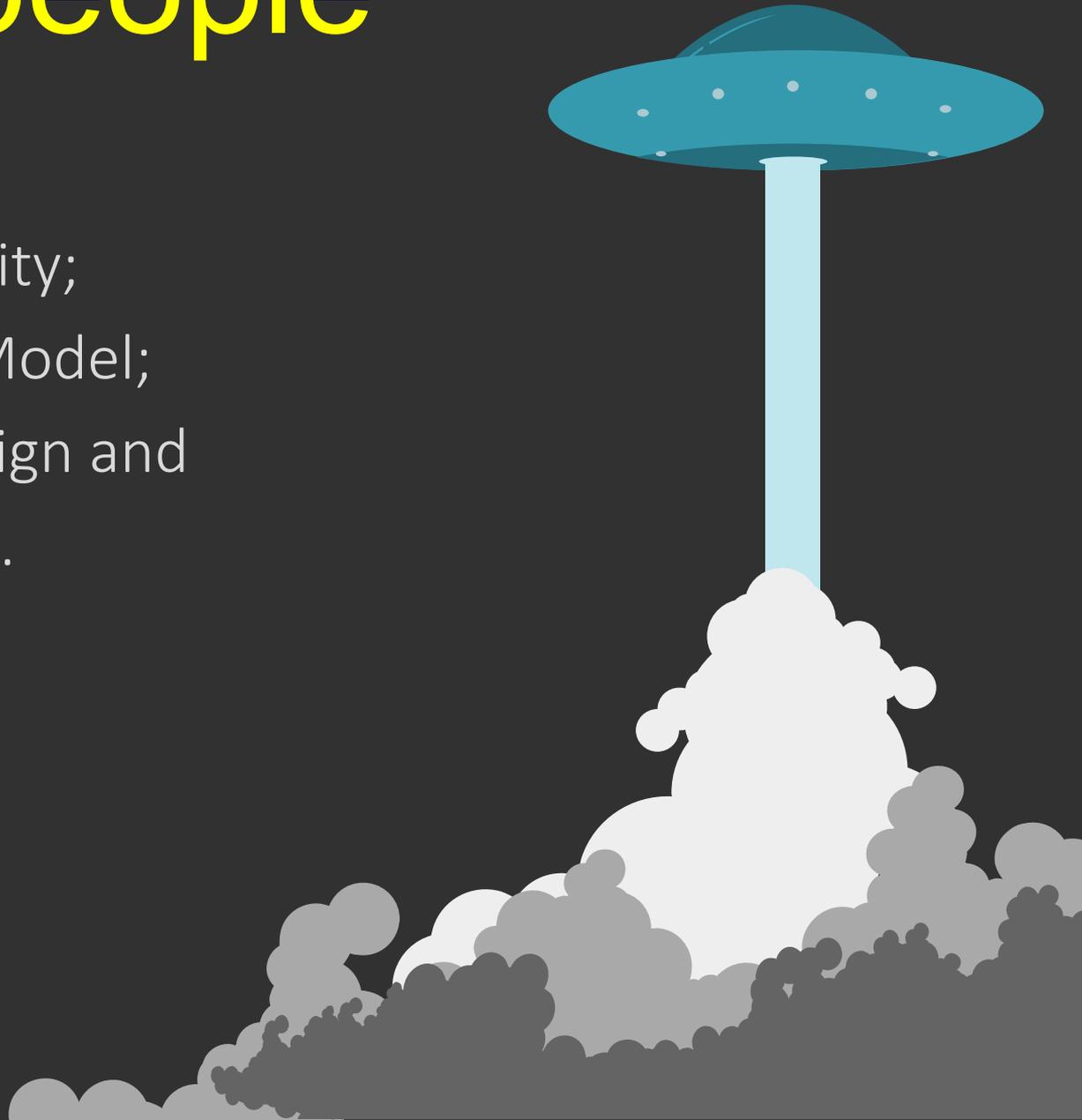
**THE HEART AND SOUL OF
A COMPANY IS CREATIVITY
AND INNOVATION.**

Robert Iger, Walt Disney



Brilliant people

- 🪐 Culture;
- 🪐 Leadership capability;
- 🪐 Target Operating Model;
- 🪐 Organisational design and
- 🪐 Skills development.



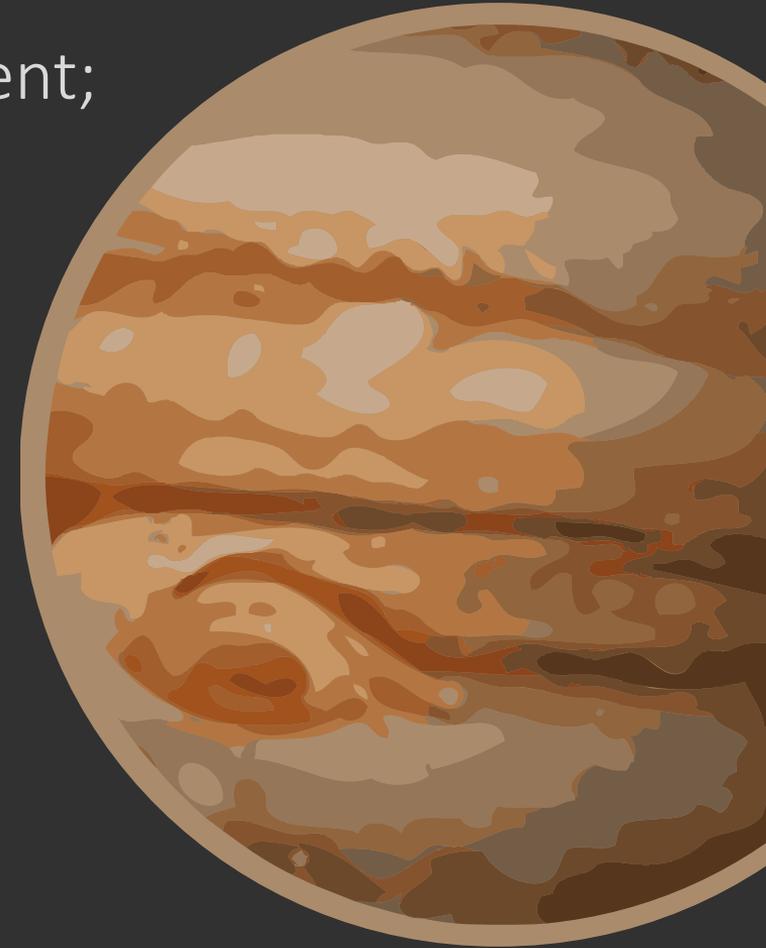


I always did something I was a little not ready to do. I think that's **how you grow**. When there's that moment of **'Wow, I'm not really sure I can do this'**, and you push through those moments, that's when you **have a breakthrough**.

Frederick W Smith, FedEx

Brilliant **systems**

- 🪐 Customer Relationship Management;
- 🪐 Operational infrastructure;
- 🪐 Data science;
- 🪐 Robotic process automation and
- 🪐 Artificial intelligence.



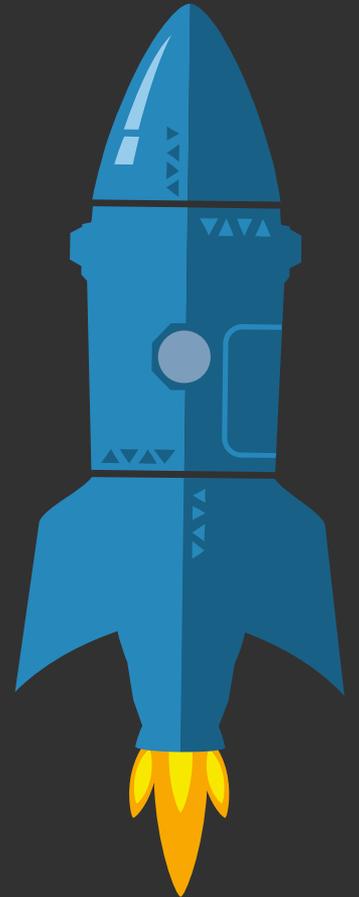


**FIND YOUR PASSION
AND IT'S NO LONGER
WORK.**

Antonio Reid, Epic Records

Brilliant **services**

- 🪐 Companies House Service;
- 🪐 Contact model;
- 🪐 Filing platform;
- 🪐 Guidance and
- 🪐 Digital communications.





THANK YOU...
Questions and answers

