



The European Business Registry Association (EBRA), together with our peer organizations International Association of Commercial Administrators (IACA), Corporate Registers Forum (CRF) and ASORLAC, sought member feedback on the impact of the COVID-19 Pandemic on business registries. The response period was open from 8 March to 16 April 2021. We hereby present the received responses from our member jurisdictions.

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Jurisdiction	Federation of Bosnia and Herzegovina
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COVID-19 in your country

COVID-19 has affected activity in our jurisdiction in a way that our income from certain services was lower compared to last year, but not in a material amount.

Impact of COVID-19 on workload and operations

In accordance with the decisions of the Government, we sent some people to work from home, but the business processes went smoothly and the results were achieved within the planned deadlines.

Impact of COVID-19 on development projects and strategy

Projects and strategies have been implemented within the planned deadlines since we have all the technical and safety prerequisites for remote work.

COVID-19 and companies

In accordance with the recommendations of the health organization, we held all meetings online via the Zoom platform and we sent critical categories of people according to age and chronic diseases to work from home.

The “New Normal”

Implementation of business continuity standards.