



The European Business Registry Association (EBRA), together with our peer organizations International Association of Commercial Administrators (IACA), Corporate Registers Forum (CRF) and ASORLAC, sought member feedback on the impact of the COVID-19 Pandemic on business registries. The response period was open from 8 March to 16 April 2021. We hereby present the received responses from our member jurisdictions.

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COVID-19 in your country

As with many jurisdictions, working from home and "lock downs" have affected traditional service industries. The Island as a whole has been resilient, and in particular the finance industry and the Companies Registry.

Impact of COVID-19 on workload and operations

The Registry was able to transition to working from home seamlessly, and the resilience of our service levels has and continues to be commented upon nationally. We managed to progress our digital Registry programme and went live on 22 February 2021. As with others we accelerated our use of virtual collaboration tools.

Impact of COVID-19 on development projects and strategy

We did not need to curtail our main digital programme development. The digital programme contains much of what may have been accelerated if we were not so progressed with the programme. We continue to develop return to office plans which will include long term agile working, including working from home.

COVID-19 and companies

We found that much of our legislation was able to cope with changes to the traditional reporting and governance processes and a move to more digital solutions. Meetings and filings were significantly processed electronically. A number of filing deadlines were extended and we did not run a strike off process during 2020.

The "New Normal"

The "New Normal" has largely been described above. We as an organisation will provide office space and facilities to work from home or other locations. There will no longer be a public office where the public can turn up in person and file. Our systems are now fully digital.